## PERSONAL INFORMATION



# Mahdi Esfahani

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Sex Male | Date of birth 02/06/1982 | Nationality Iran

# POSITION Network and Data Center Engineer | Cisco ACI

PROFESSIONAL SUMMARY

Results-driven Network Engineer with 17 years of expertise deploying and maintaining LAN, WAN, and Data Center infrastructure. Dedicated technology professional with a strong track record of accurately conducting system repairs and troubleshooting. Offering exemplary planning, project management, and communication talents.

WORK EXPERIENCE

## Oct 2020 - Present Head of Core Network Planning and Optimization

#### Farzanegan Pars Communication - https://wenex.ir, Tehran, Iran

- Configured networks according to set specifications.
- . Kept networks updated by conducting installations, configurations, and maintenance.
- · Optimized network performance by continuously assessing best configuration practices.

## Jun 2021 – Jun 2022 Senior Network Engineer - Freelancer (Remote)

# DPT Turkey Network and Security - https://dpt.net.tr, Istanbul, Turkey

- Managed a team of 50 project engineers, including offshore and remote employees.
- Reviewed existing network environment for cost-effectiveness and recommended solutions that resulted in \$5000 annual cost savings.
- Designed and delivered 150 network routing and switching solutions for 650+ users.
- Designed and implemented network solutions, improving the efficiency of existing networks by 90%.

## May 2020 - Oct 2020 IT Manager

#### Aria Ziggurat Tourism Company - https://ikahotel.com, Tehran, Iran

- Led IT support for 1st, 2nd, and 3rd line hardware and software issues.
- I managed a team of 12 IT support technicians, developing workflows and processes.
- Aligned IT strategy with business needs, prioritizing value for money, security, and contractual requirements.

## May 2014 - Sep 2020 IT Manager

### Parsian Esteghlal International Hotel - https://esteghlalhotel.com, Tehran, Iran

- I managed a team of 20 IT support technicians, developing workflows and processes.
- I trained 10 IT support staff to manage inquiries from end-users with 88% first-call resolution.
- Tested and administered disaster recovery plans for Servers and Storage.
- Implemented network security policies and performed audits, leading to a 90% reduction in security breaches.

# Jan 2008 - Apr 2014 Senior IT Specialist

### Parsian International Hotels Co. - https://pih.ir/page/EN, Tehran, Iran

- Designed hardware and software solutions that minimized downtime by 95%, generating cost savings of \$2000.
- Closed more than 15 tickets daily with 98% customer satisfaction.
- Implemented new connectivity LAN network configurations, improving overall network capabilities by 97%.

## Dec 2007 - Jan 2008 IT Specialist

#### ADL Afarinan Mandegar - https://adotel.net, Tehran, Iran

- Implemented backup and recovery practices that reduced data loss by 90%.
- Designed hardware and software solutions that minimized downtime by 95%, generating cost savings of 1000\$.
- Diagnosed, troubleshoot, and resolved issues with a 90% success rate.

#### EDUCATION AND TRAINING

## Master of Science IT Engineering – Computer Networks

- Islamic Azad University Science and Research Branch Tehran, Iran
- Cumulative GPA of 19.23 [of 20]

### 2007-2010 Bachelor of Science Computer Engineering - Software

- Islamic Azad University Central Tehran Branch Tehran, Iran
- Cumulative GPA of 18.01 [of 20]

## PERSONAL SKILLS

2010 - 2012

Mother tongue(s) • Persian (Farsi): Native

- Other Language(s) English: Intermediate
  - · Leadership and team management
  - Very high PR
  - Time management and prioritization of tasks
  - Teamwork
  - Good and effective communication with colleagues and managers
  - Helping colleagues to grow and develop the organization
  - Responsibility at work
  - Adaptability in the workplace
  - · High ability to solve problems
  - Proper attention to detail
  - Stress management and non-transmission to others
  - I accept constructive criticism
  - Strong negotiator

#### TECHNICAL SKILLS SUMMARY

- Network infrastructure protocols.
- Network support
- Troubleshooting network issues
- Network engineering
- Data network technology
- Automation tools and scripting
- Infrastructure planning and design
- Customer communication
- VXLAN designs and troubleshooting

- Switching protocols
- Network configuration
- Network installation
- VPN management
- Cisco ACI
- Cisco SD-WAN
- Routing protocols
- VPN protocols
- Technical infrastructure migration

## ADDITIONAL INFORMATION

- Publications
- Presentations
- Collection, and translation of Cisco ASA with FirePOWER Services book · Cisco SD-WAN, ACI, VXLAN, and Routing Protocols IS-IS, OSPF, EIGRP, BGP
- Projects Installation and Configuration of Cisco LAN and WLAN - Dana Systems Co. - <u>https://danasystems.ir</u> Conferences Attending the Ripe.net conference and Cisco Live
  - Cisco VXLAN BGP EVPN.
- Seminars Honors and awards
  - The best and elite student of the university in the master of science

## CERTIFICATION

- CCIE R&S #CSCO13474392
- CCNP Enterprise Core 350-401 ENCOR
- CCNP Data Center 350-601 DCCOR
- CCNP Data Center 300-610 DCID
- CCNP Data Center 300-620 DCACI
- CCNA Routing and Switching
- MCSE Core Infrastructure 2019 #H157-2974
- MCSA Windows Server 2012 #H157-2666
- MCSA Windows Server 2016 #H157- 3208
- Mikrotik MTCNA #1501NA432
- OWASP
- Power BI Essential
- Python
- Project Management Foundation #4101

